

<b>MICROLENDING INDUSTRY FORUM AGENDA</b>	<b>9H00 – 13H00</b> <b>4, 6, 8 &amp; 11 March 2024</b>
<b>AGENDA</b>	
1. Opening & Welcome	General Manager/Charlotte Kapse: Manager CCD
2. Attendance	Charlotte Kapse: Manager CCD
3. Adoption of Agenda	All Participants
4. Approval of Minutes – March 2023	All Participants
<b>5. Standing Matters</b>	<b>Person Responsible:</b>
5.1 Complaints Statistics	CCD
5.2 Submission of Returns and payment of Levies	CCD
5.3 Statistical overview of the microlending industry (2023)	CCD
5.4 Feedback on inspections conducted	CCD
<b>6. New Agenda Items</b>	<b>Person Responsible:</b>
6.1 Update on Consumer Credit Bill Consultations	Charlotte Kapse: Manager CCD
6.2 Annual Renewal of Registration as a Microlender	CCD/L & R
6.3 Applications made to Licensing and Registration Dept	CCD/L & R
6.4 AML/CFT/CPF Awareness Obligations/origins	AML D
6.5 Demonstration of UNSC Screening Tool	AML D
6.6 Update on Mutual Evaluation Follow-up process	AML D
<b>7. Any Other Business (A.O.B.)</b>	Charlotte Kapse: Manager CCD
8. Date of next meeting	Charlotte Kapse: Manager CCD
9. Closure of Meeting	General Manager/ Charlotte Kapse: Manager CCD

The meetings will take place at the places and dates as indicated underneath.

No.	Place	Date	Time	Venue
1	Keetmanshoop	Monday, 4 March 2024	09:00	Bird's Mansion Hotel
2	Windhoek	Wednesday, 6 March 2024	09:00	NIPAM
3	Otjiwarongo	Friday, 8 March 2024	09:00	C'est Si Bon Hotel, Lodge and Conference Centre
4	Swakopmund	Monday, 11 March 2024	09:00	Strand Hotel

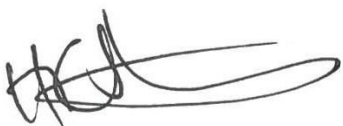
The agenda for all the scheduled meetings is the same and microlenders have the option to decide which meeting to attend. Microlenders are encouraged to only attend **one (1)** of the meetings, depending on its proximity to their operational outlets.

Only **two persons** per microlending entity will be allowed to attend the meeting and attendance will strictly be by confirmation only. Microlenders who do not confirm their attendance will not be allowed to attend the meeting. All microlenders are urged to observe the restriction on the number of representatives that are allowed at each meeting.

For logistical purposes, please confirm your attendance via e-mail to [cc@namfisa.com.na](mailto:cc@namfisa.com.na) not later than **Friday, 1 March 2024**.

When confirming attendance, kindly provide the **full names of the people that will be attending** and an indication of **which meeting they will be attending**.

We count on your usual co-operation in the matter and look forward to engaging you at the Forum.



Hilka Alberto

**General Manager: Market Conduct**

**DATED: February 2024**